

FREQUENTLY ASKED QUESTIONS

• Is your staff trained to Dialysis?

- Yes, our team of local nurses have been specifically trained in Peritoneal Dialysis.
- Our qualified Peritoneal Dialysis nurse trainers are able to train and advise patients, family members and their live-in caregivers on Peritoneal Dialysis.

• What is a Live-in Caregiver?

- A Live-in Caregiver is a foreign-trained nurse or nursing aide who works in HongKong under a FDH Visa.
- Active Global re-trains all Live-In Caregivers to our Hong Kong standards before they start working with their patient.

• How to get home dialysis support from Active Global?

- Please call our hotline at 3426 2909, to arrange a free-of-charges consultation with one of our dialysis nurses.
- The nurse will be able to help you determine which level of home care service you need and make all arrangements for the service to get started.

• What are your payment terms?

- All services to be paid in advance.

CONTACT

PHONE

+852 3426 2909

WHATSAPP

For overseas caregiver: +852 5115 5193

For respite caregiver : +852 6553 3423

EMAIL

hk@activeglobalcaregiver.com

WALK-IN

Unit 07-08, 13/F, Lucky Centre, 165-171 Wan Chai Road, Wan Chai, Hong Kong

Getting here:

Wan Chai MTR Station (Exit A3)

Office hours:

9.00 am to 6.30 pm (Monday to Friday)

9.00 am to 5.30 pm (Saturday)



ABOUT ACTIVE GLOBAL

Headquartered in Singapore, Active Global is the leader in providing professional and affordable home care services to the elderly in Singapore, Hong Kong and Shanghai. Of the hundreds of patients we have served, a large majority of our service recipients are highly dependent, with conditions varying from Dementia to Stroke and Cancer. Most of our clients are families from various socio-economic backgrounds, who just want the best care for their loved one.

Active Global is also working with Singapore Government and the Shanghai Municipal Government.

Health Care
Voucher

Enrolled Healthcare
Service Provider



- Peritoneal Dialysis Training
- Short and Long term home dialysis support
- Dialysis-trained Live-In caregivers
- Monthly Packages



Prices valid from 1st October, 2017, Subject to change without notice

Singapore | Hong Kong | Shanghai

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www.activeglobalcaregiver.hk

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WHY ENGAGE ACTIVE GLOBAL FOR HOME DIALYSIS SERVICE?

• For Patients who are new to Peritoneal Dialysis

- After the hospital training is completed, you will be more comfortable if you get the assistance of a Dialysis Nurse in the first few days or weeks after hospital discharge.

• For Patients who require long term assistance with Peritoneal Dialysis

- A Live-in caregiver specifically trained to home Dialysis will be a great support to your daily life.

• For Patient's whose usual Peritoneal Dialysis caregiver is temporarily unavailable

- Regular visits of our specifically trained nurse will help you in the short term.



'A LA CARTE' HOME PERITONEAL DIALYSIS SERVICES

	Fee
Trouble-Shooting Nursing Visit For Stable Peritoneal Dialysis Patient Nurse to assess the conditions and provide suggestion of potential issues	\$945 per visit
Wound Dressing Training of patient or family caregiver (Include demonstration and re-demonstration)	\$880 per visit
Contamination Management Training of patient or family caregiver on causes and risks as well as prevention of contamination (Include demonstration and re-demonstration)	\$945 per visit
Hand-holding for CAPD exchange	\$2980 per visit
At Home Re-Training Training of patient or family caregivers on the overall procedures on taking care of Peritoneal Dialysis patient at home.	\$6,510 (4 days)
Respite Caregiver Hong Kong-certified Health Workers to care for immobile/bed-bounded patient's activities of daily living.	\$80 - \$125 per hour
Live-In Caregiver Specialised overseas caregivers to provide one-on-one care at home.	\$5,000 - \$7,000 per month + \$16,800 - \$19,800 One-time Set up Fee

*Suitable for stable peritoneal dialysis patients only
*Medical supplies to be provided by the clients

MONTHLY PERITONEAL DIALYSIS CARE PACKAGES

Package Contents	Light Package	Medium Package	Maxi Package
Nurse visit	Once every 2 weeks	Once per week	Once every 2 weeks
Live-in Caregiver	N/A	N/A	Full Time 6 days per week
Monthly Price	\$1,700	\$3,400	\$1,700 + \$5,000 - \$7000 + One-time Set up Fee



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